

Ninety-Seventh Legislature - Second Session - 2002 **Committee Statement** LB 1286

Hearing Date: February 4, 2002

Committee On: Transportation and Telecommunications

Introducer(s): (Bromm, Byars, Hudkins, Jones)

Title: Authorize regulation and registration of wireless carriers

Roll Call Vote – Final Committee Action:

Advanced to General File

Advanced to General File with Amendments

Indefinitely Postponed

Vote Results:

6 Yes Senators Jones, Baker, Byars, Hudkins, Brown and Bromm

Senators Robak and Dw. Pedersen No

Present, not voting

Absent

Proponents: Representing: 23rd District

Senator Curt Bromm

Nebraska Public Service Commission Anne Boyle Mike Hybl Great Plains Communications - Nebraska

Independent Telephone Association

Opponents: Representing:

Bill Ashburn Alltel Vance Heffern Alltel **Barry Counts Sprint**

Deonne Bruning AT&T Wireless Bob Skochdopole Verizon Wireless Matthew Sopcich Owest Wireless

Western Wireless Corporation Larry Ruth

Neutral: Representing:

Summary of purpose and/or changes:

The bill sets up a structure to begin regulation of wireless telecommunications carriers by the Public Service Commission (PSC).

New language would give the PSC regulatory authority over the billing practice of wireless carriers, and states that the PSC shall investigate and resolve complaints concerning billing practices, billing disputes, and subscriber deposits and credits. If a complaint cannot be resolved informally, the commission shall hold a hearing and may order reasonable relief; appeals shall follow the Administrative Procedures Act.

A wireless carrier shall file a registration form and pay a registration fee to the PSC. The form shall contain contact information for the individual at the company for the PSC to contact regarding 1) the Nebraska Universal Service Fund 2) the Telecommunications Relay System 3) E911 and 4) consumer complaints

The bill allows the PSC to administratively fine pursuant to the above sections.

Further, the PSC shall also regulate both the service quality and the customer service provided by wireless carriers that are eligible telecommunications companies (ETC's) receiving funds from the Nebraska Universal Service Fund (NUSF). The bill amends the NUSF Act at §86-1405, stating that to the extent authorized by federal law, the PSC shall regulate the service quality, customer service, and billing practices of an ETC to the extent that ETC is offering service eligible for funding via the NUSF. To determine compliance, the PSC may require an audit of a telecommunications company.

Explanation of amendments, if any:

The amendment removes the provisions of section 1 of the bill that deal with the regulation of wireless telecommunications providers that do not draw Nebraska Universal Service Funds.

Senator C	urt Bromm,	Chairperson